



T&C's DOMESTIC CLIENTS

PAINTBRUSH LIMITED TERMS AND CONDITIONS

BACKGROUND:

These Terms and Conditions are the standard terms which apply to the provision of Interior and or Exterior decorating services by Paintbrush Limited to customers who require Interior and or Exterior decoration of their home or another property they own.

These Terms and Conditions apply where the customer is a "Consumer" as defined by the Consumer Rights Act 2015.

1. Definitions and Interpretation

1.1 In these Terms and Conditions, unless the context otherwise requires, the following expressions have the following meanings:

"Agreed Times"	means the times which You and We agree for the Decorator to have access to the Property to complete the Job as specified in the Agreement;
"Agreement"	means the contract into which You and We will enter if You accept the Estimate. The Agreement will incorporate, and be subject to, these Terms and Conditions. Our standard form of Agreement is attached as Schedule 1;
"Business"	means any business, trade, craft or profession carried on by You or any other person/organisation;
"Consumer"	means a "consumer" as defined by the Consumer Rights Act 2015, and in relation to these Terms and Conditions means an individual customer of the Trader who receives Interior and or Exterior Decorating Services for their personal use and for purposes wholly or mainly outside the purposes of any Business;
"Decorator"	means Us or Our employee or subcontractor who will be responsible for providing the Interior and or Exterior Decorating Services;
"Deposit"	means the deposit You will be required to pay in accordance with Clause 5;
"Final Fee"	means the total of all sums You must pay which will be shown on the invoice issued in accordance with Clause 6 of these Terms and Conditions.
"Interior and or Exterior Decorating Services"	means the Interior and or Exterior decorating Services We will provide as specified in the Agreement;



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- “The work”** means the complete execution of the Interior and or Exterior Decorating Services;
- “Model Cancellation Form”** means the model cancellation form attached as Schedule 2;
- “Job(s)”** means Your initial request for Us to provide the Interior and or Exterior Decorating Services as set out in Clause 4;
- “Products”** means the products required for the provision of the Interior and or Exterior Decorating Services which We will supply (if any) as specified in the Agreement;
- “Property”** means Your home or another property which You own, as detailed in the Order and the Agreement, at which The work is to take place;
- “Estimate”** means the Estimate We give to You in accordance with Clause 4 and 7 detailing the services We will provide to You and the fees We will charge;
- “Estimated Fee”** means the fee set out in the Estimate which may change according to the actual work undertaken as set out in Clause 6 of these Terms and Conditions;
- “Start Date”** means the date You and We agree on for Us to start providing the Interior and or Exterior Decorating Services as specified in the Agreement;
- “Visit”** means any occasion, scheduled or otherwise, on which the Decorator visits the Property to provide the Interior and or Exterior Decorating Services;
- “We/Us/Our”** means the Trader and includes all employees, agents and sub-contractors of the Trader;
- “You/Your”** means a Consumer who is a customer of the Trader.
- 1.2 Each reference in these Terms and Conditions to “writing”, and any similar expression, includes electronic communications whether sent by e-mail, text message, or other means.
- 1.3 Each reference to a statute or provision of a statute is a reference to that statute or provision as amended or re-enacted at the relevant time.
- 1.4 Each reference to “these Terms and Conditions” is a reference to these Terms and Conditions.
- 1.5 Each reference to a Schedule is a reference to a schedule in these Terms and Conditions.
- 1.6 The headings used in these Terms and Conditions are for convenience only and do not affect the interpretation of these Terms and Conditions.



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- 1.7 Words signifying the singular number will include the plural and vice versa.
- 1.8 References to any gender will include the other gender.
- 1.9 References to persons, unless the context otherwise requires, include corporations.

2. Information about Us

- 2.1 We are a painting and decorating company.
- 2.2 We trade under the name of Paintbrush Limited.
- 2.3 We are registered at Companies House, Cardiff under the company number 09488915.
- 2.4 Our registered office is at Flat 2, 9 Burdett Road, Richmond, Surrey TW9 2EE.
- 2.5 We are a member of the Dulux Selected Decorators scheme and We also have Trustmark accreditation.

3. Communication and Contact Details

- 3.1 If You wish to contact us with questions or complaints. You may contact Us by telephone at 07456281212 or by email at paintbrushonline@outlook.com. A full copy of our complaints policy can be found on our website at www.paintbrushonline.uk
- 3.2 In certain circumstances You must contact Us in writing (as stated in various Clauses throughout these Terms and Conditions).When contacting Us in writing You may use the following methods:
 - 3.2.1 Contact Us by email at paintbrushonline@outlook.com; or
 - 3.2.2 Contact Us by post at Paintbrush Limited, Flat 2, 9 Burdett Road, Richmond, Surrey TW9 2EE.

4. Job(s)

- 4.1 We accept Jobs for Interior and or Exterior Decorating Services through email or by post.
- 4.2 When placing a Job You should set out, in detail, the Interior and or Exterior Decorating Services required. Details required include the location and size of the Property, the number and type of rooms which are to be decorated and the type(s) of decorating required (e.g. painting, wallpapering etc.) along with the specifics about any Exterior work needed.
- 4.3 Once the Job is submitted We will prepare an Estimate and send it to You by



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email. The Estimate will set out the required Deposit and fee (see Clauses 5 and 6).

- 4.4 You may make changes to the Job and Estimate before accepting it, in this case a new Estimate will be provided by us. You may accept the Estimate by email or first class post.

5. Deposit

- 5.1 The deposit amount and due date will be specified on the Estimate and in the Agreement. For jobs less than and equal to £2500 a 15% deposit will be due by the end of day on the Start Date. For jobs over £2500 and less than or equal to £5000 a deposit of 20% will be due by the end of day on the Start Date. For jobs over £5000 a deposit of 30% will be due by the end of day on the Start Date. Additionally to this when a job is estimated to take over 6 working days to complete a further sum of 5% of the overall cost will be required as a holding deposit to book in a Start Date. This needs to be received within 5 working days of sending back the Agreement to us. This fee will then come off the overall cost of the job. If the Start Date is moved by us this fee will not be discounted.

- 5.2 The Deposit is non-refundable except as set out in Clauses 12, 13 and 14.

6. Fees and Payment

- 6.1 The Estimated Fee will include the price payable for the Interior and or Exterior Decorating Services and for the estimated Products required.
- 6.2 We will where reasonably possible use only the Products (and quantities of Products) set out in the Estimate and the Agreement; however if additional Products are required we will adjust the Final Fee to reflect this. We will keep any increases to a necessary minimum.
- 6.3 If the price of Products or services increases during the period between your acceptance of the Estimation and the Start Date, We will inform you of the increase and of any difference in the Final Fee.
- 6.4 The Estimated Fee and the Final Fee are inclusive of VAT. If the rate of VAT changes we will adjust the amount of VAT that you must pay.
- 6.5 We will invoice you when the Job has been completed.
- 6.6 You must pay any invoice within 30 days of receiving it.
- 6.7 We accept the following methods of payment:
- 6.7.1 Bank transfer
 - 6.7.2 Cash
- 6.8 If You do not pay an invoice by the due date We may charge You interest on the overdue sum at the rate of 3% above the base rate of The Bank of England. From time to time until payment in full is made. Interest will accrue on a daily basis, from the due date until the actual date of payment, whether



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before or after judgment.

- 6.9 If you have promptly contacted us to dispute an invoice in good faith we will not charge interest while such a dispute is ongoing.

7. Interior and or Exterior, Decorating Services

- 7.1 We will provide the Interior and or Exterior Decorating Services in accordance with the specification set out in the accepted Estimate and in the Agreement (as may be amended by agreement between you and us from time to time).
- 7.2 We may provide sketches, impressions, plans or similar documents in advance of The work. Any such material is intended for illustrative purposes only and is not intended to provide an exact specification of the Job nor to guarantee specific results.
- 7.3 We will use reasonable endeavours to ensure that the Products we use match those chosen by you and are consistent throughout the Property (or relevant parts of the Property). However, we cannot guarantee the quality or consistency of the Products, unless they fall under the Dulux Guarantee scheme for Interior Redecoration only, which is separate to these T and C's. We also cannot guarantee the quality or consistency of the Products purchased by the client.
- 7.4 We will ensure that the Interior and or Exterior Decorating Services are performed with reasonable care and skill and to a reasonable standard which is consistent with best trade practice.
- 7.5 We will ensure that we comply with all relevant codes of practice.
- 7.6 We will ensure that no parts of the Property suffer damage as a result of our provision of the Interior and or Exterior Decorating Services. We will make good any damage that occurs at no additional expense to you as soon as is reasonably possible. We may instruct you to take reasonable steps to protect the Property including, but not limited to, using dust sheets and removing valuable and/or delicate items from areas where work is to be carried out. We will not be liable for any damage which occurs as a result of your failure to follow such instructions.
- 7.7 If agreed to by Paintbrush at the Estimate stage of the redecoration Paintbrush will properly dispose of all waste that results from our provision of the Interior and or Exterior Decorating Services.
- 7.8 Where The work is to last for more than one working day, the Decorator will where reasonably possible leave the Property in a clean and tidy state and minimise any disruption to your use and enjoyment of the Property while work is being carried out. We will wherever possible store all tools and materials only in areas where work is being carried out or remove them from the Property at the end of each working day.
- 7.9 Time shall be of the essence in the rendering of Interior Services under these Terms and Conditions or under the Agreement.



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- 7.10 Time shall not be of the essence in the rendering of Exterior Services under these Terms and Conditions or under the Agreement due to the frequent changes in the British Weather which can affect Exterior work.
- 7.11 Following completion of the Job You will have a period of 14 days within which to inspect the completed work and to notify the Us of any defects. We shall correct any such defects at no additional cost to the Customer as part of our Snagging Procedure.

8. Guarantee

8.1 Where Interior Work is completed using only Dulux materials we can offer the Dulux Selected Decorators guarantee. We can send full details of this to you upon request.

8.2 This Guarantee is for Interior domestic redecoration only and excludes all exterior redecoration.

9. Your Obligations

- 9.1 If any consents, licences or other permissions are needed from any third parties such as landlords, planning authorities, local authorities or similar, you must obtain them before we begin to provide the Interior and or Exterior Decorating Services.
- 9.2 We may ask you to remove certain furniture, fixtures and fittings in the Property before we begin work. Unless You and We specifically agree otherwise, this is your responsibility.
- 9.3 You will ensure that the Decorator can access the Property at the Agreed Times to provide the Interior and or Exterior Decorating Services.
- 9.4 You may either give the Decorator a set of keys to the Property or be present at the Agreed Times to give the Decorator access. We promise that all keys will be kept safely and securely by the Decorator.
- 9.5 You must ensure that the Decorator has access to electrical outlets and a supply of hot and cold running water Along with the use of a toilet.
- 9.6 You must give us at least 2 working days notice if You do not require the Decorator to provide the Interior and or Exterior Decorating Services on a particular day or at a particular time. We will not invoice for cancelled Visits provided such notice is given. If less than 2 working days notice is given We will invoice You at the normal rate.

10. Complaints and Feedback

- 10.1 We always welcome feedback from our customers and, while We always use all reasonable endeavours to ensure that Your experience as a customer of



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Ours is a positive one, We nevertheless want to hear from You if You have any cause for complaint.

- 10.2 All complaints are handled in accordance with our complaints handling policy and procedure, available from our website at www.paintbrushonline.uk
- 10.3 If You wish to complain about any aspect of Your dealings with Us, please contact us in one of the following ways:
 - 10.3.1 In writing, addressed to Jack Afonso, at Flat 2, 9 Burdett Road, Richmond, Surrey TW9 2EE
 - 10.3.2 By email addressed to Jack Afonso at paintbrushonline@outlook.com or by telephone on 07456281212.

11. Changing the Start Date

- 11.1 If You ask Us to change the Start Date:
 - 11.1.1 We will where reasonably possible agree a revised Start Date with You;
 - 11.1.2 If it is not possible to agree a revised Start Date either You or We may terminate the Agreement (see Clause 14).
- 11.2 If We ask You to change the Start Date, You may either:
 - 11.2.1 agree a revised Start Date with us; or
 - 11.2.2 Terminate the Agreement (see Clause 14).

12. Cancellation of Contract During the Cooling Off Period

- 12.1 Where the Agreement is not made "on our premises" you have a statutory right to a "cooling off" period. This period begins once the contract between You and Us is formed and ends at the end of 14 calendar days after that date.
- 12.2 If You wish to cancel the Agreement within the cooling off period You should inform us immediately by a clear statement (e.g. a letter sent by post or email to the postal address and or email address specified in these Terms and Conditions). To meet the cancellation deadline, it is sufficient for You to send Your communication concerning the exercise of the right to cancel before the cancellation period has expired.
- 12.3 If You exercise the right to cancel you will receive a full refund of any amount paid to the us in respect of the contract.
- 12.4 We will refund money using the same method used to make the payment, unless you have expressly agreed otherwise. In any case, You will not incur any fees as a result of the refund.
- 12.5 We will process the refund due to you as a result of a cancellation without undue delay and, in any case, within the period of 14 days after the day on which we are informed of the cancellation.
- 12.6 If the Start Date falls within the cooling off period You must make an express



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request for provision of the Interior and or Exterior Decorating Services to begin within the 14 calendar day cooling off period. [This request forms a normal part of the agreeing to The Work within this timeframe.] By making such a request you acknowledge and agree to the following:

- 12.6.1 If the Job is completed within the 14 calendar day cooling off period, You will lose the right to cancel once the Job is completed;
- 12.6.2 If You cancel the Agreement after provision of the Interior and or Exterior Decorating Services has begun You will be required to pay for the Interior and or Exterior Decorating Services supplied up until the point at which You inform Us of Your wish to cancel;
- 12.6.3 The amount due will be calculated in proportion to the full price of the Interior and or Exterior Decorating Services and the actual Interior and or Exterior Decorating Services already provided. Any sums that have already been paid for the Interior and or Exterior Decorating Services will be refunded subject to deductions calculated on this basis;
- 12.6.4 We will process any refund within 2 weeks and in any event no later than 14 calendar days after you inform us of your wish to cancel.
- 12.7 Clauses 13 and 14 apply to termination of the Agreement after the 14 calendar day cooling off period has elapsed.

13. Cancellation Before the Start Date

- 13.1 In addition to your rights in Clause 12 relating to the cooling off period, You may terminate the Agreement (i.e. cancel the Job) at any time before the Start Date as follows:
 - 13.1.1 If You cancel the Job more than 14 days before the Start Date We will refund the Deposit and any other sums paid as soon as is reasonably possible, and in any event within 14 calendar days of cancellation.
 - 13.1.2 If You cancel the Job less than 14 days before the Start Date We will retain from the Deposit a sum to cover any net financial loss that We suffer due to the cancellation. We will refund the balance of the Deposit to you as soon as is reasonably possible, and in any event within 14 calendar days of cancellation. If our net financial loss is more than the amount of the Deposit, We will invoice you for the shortfall and you will be required to make payment in accordance with Clause 6.
- 13.2 We may need to terminate the Agreement before the Start Date due to the unavailability of required personnel or materials, or due to the occurrence of an event outside of Our reasonable control. If such cancellation is necessary, We will inform You as soon as is reasonably possible. We will refund the Deposit and any other sums paid as soon as is reasonably possible, and in any event within 14 calendar days of termination.

14. Termination

- 14.1 You may terminate the Agreement with immediate effect by giving Us written notice if:



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- 14.1.1 We have breached the Agreement in any material way and have failed to remedy that breach within 14 days of You asking Us in writing to do so;
- 14.1.2 We enter into liquidation or have an administrator or receiver appointed over Our assets;
- 14.1.3 You and We have been unable to agree a revised Start Date under Clause 11.1 or You elect to terminate the Agreement under Clause 11.2;
- 14.1.4 We are unable to provide the Interior and or Exterior Decorating Services due to an event outside of Our control (see Clause 16).
- 14.2 We may terminate the Agreement with immediate effect by giving You written notice if:
 - 14.2.1 You fail to make a payment on time as required under Clause 6 (this does not affect Our right to charge interest on overdue sums under sub-Clause 6.8);
 - 14.2.2 You have breached the Agreement in any material way and have failed to remedy that breach within 14 days; of Us asking You in writing to do so; or
 - 14.2.3 You and We have been unable to agree a revised Start Date under Clause 11.1;
 - 14.2.4 We have been unable to provide the Interior and or Exterior Decorating Services for more than 10 weeks due to an event outside of Our control (see Clause 16).
- 14.3 For the purposes of this Clause 14 a breach of the Agreement will be considered 'material' if it is not minimal or trivial in its consequences to the terminating party. In deciding whether or not a breach is material no regard will be had to whether it was caused by any accident, mishap, mistake or misunderstanding
- 14.4 If at the termination date:
 - 14.4.1 You have made any payment to Us for any Interior and or Exterior Decorating Services We have not yet provided, these sums will be refunded to You as soon as is reasonably possible, and in any event within 14 calendar days of the termination notice;
 - 14.4.2 We have provided Interior and or Exterior Decorating Services that You have not yet paid for, the sums due will be deducted from any refund due to You or, if no refund is due, We will invoice You for those sums and You will be required to make payment in accordance with Clause 6.

15. Effects of Termination

- 15.1 If the Agreement is terminated for any reason:



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- 15.1.1 Any Clauses which, either expressly or by their nature, relate to the period after the expiry or termination of the Agreement will remain in full force and effect.
- 15.1.2 Termination will not remove or reduce any right to damages or other remedy which either You or We may have in respect of any breach of the Agreement which exist at or before the date of termination.

16. Events Outside of Our Control (Force Majeure)

- 16.1 We will not be liable for any failure or delay in performing Our obligations under these Terms and Conditions where the failure or delay results from any cause that is beyond Our reasonable control. Such causes include, but are not limited to: power failure, internet service provider failure, strikes, lock-outs or other industrial action by third parties, riots and other civil unrest, fire, explosion, flood, storms, earthquakes, subsidence, acts of terrorism (threatened or actual), acts of war (declared, undeclared, threatened, actual or preparations for war), epidemic or other natural disaster, or any other event that is beyond Our reasonable control.
- 16.2 If any event described under this Clause 16 occurs that is likely to adversely affect Our performance of any of Our obligations under these Terms and Conditions:
 - 16.2.1 We will inform You as soon as is reasonably possible;
 - 16.2.2 Our obligations under the Agreement will be suspended and any time limits that We are bound by will be extended accordingly;
 - 16.2.3 We will inform You when the event outside of Our control is over and provide details of any new dates, times or availability of Interior Decorating Services as necessary;
 - 16.2.4 You or We may terminate the Agreement (see Clause 14).

17. Liability

- 17.1 We will be responsible for any foreseeable loss or damage that You may suffer as a result of Our breach of these Terms and Conditions or as a result of Our negligence. Loss or damage is foreseeable if it is an obvious consequence of the breach or negligence or if it is contemplated by You and Us when the Agreement is entered into. We will not be responsible for any loss or damage that is not foreseeable.
- 17.2 We will maintain suitable and valid insurance including public liability insurance.
- 17.3 We provide Interior and Exterior Decorating Services for domestic and private purposes only. We make no warranty or representation that the Services are fit for commercial, business or industrial purposes of any kind. We will not be liable to You for any loss of profit, loss of business, interruption to business or for any loss of business opportunity.



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- 17.4 If We cause any damage to the Property, We will make good that damage at no additional cost to You. We are not responsible for any pre-existing faults or damage in or to Your property that We may discover while providing the Interior Decorating Services.
- 17.5 Our total liability for any loss or damage caused as a result of our negligence or breach of these Terms and Conditions or the Agreement (or that of the Decorator) is limited to £5000 000.
- 17.6 We are not liable for any loss or damage You suffer which results from Your failure to follow any reasonable instructions given by Us or the Decorator.
- 17.7 Nothing in these Terms and Conditions is intended to or will limit or exclude Our liability for death or personal injury caused by Our negligence or for fraud or fraudulent misrepresentation.
- 17.8 Nothing in these Terms and Conditions is intended to or will limit Your legal rights as a Consumer under any consumer protection legislation. For more details of Your legal rights please refer to Your local Citizens Advice Bureau or Trading Standards Office.

18. How We Use Your Personal Information (Data Protection)

- 18.1 All personal information that We may collect (including, but not limited to, Your name and address) will be collected, used and held in accordance with the provisions of the Data Protection Act 1998 and Your rights under that Act.
- 18.2 We may use Your personal information to:
 - 18.2.1 provide the Interior and or Exterior Decorating Services to You;
 - 18.2.2 process Your payment for the Interior and or Exterior Decorating Services;
 - 18.2.3 inform You of new products and services available from Us. You may request that We stop sending You this information at any time.
- 18.3 In certain circumstances (if, for example, Scaffolding is required to complete the work), and with Your consent, We may pass Your personal information on companies which provide such a service. These agencies/companies are also bound by the Data Protection Act 1998 and should use and hold Your personal information accordingly.
- 18.4 We will not pass on Your personal information to any other third parties without first obtaining Your express permission.

19. Other Important Terms

- 19.1 We may from time to time change these Terms and Conditions without giving You notice, but We will use Our reasonable endeavours to inform You as soon as is reasonably possible of any such changes.
- 19.2 We may transfer (assign) Our obligations and rights under the Agreement to



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a third party (this may happen, for example, if We sell Our business). If this occurs We will inform You in writing. Your rights under the Agreement will not be affected and Our obligations under the Agreement will be transferred to the third party who will remain bound by them.

- 19.3 You may not transfer (assign) Your obligations and rights under the Agreement without Our express written permission (such permission not to be unreasonably withheld).
- 19.4 The Agreement is between You and Us. It is not intended to benefit any other person or third party in any way and no such person or party will be entitled to enforce any provision of the Agreement.
- 19.5 If any provision of the Agreement or these Terms and Conditions is held by any competent authority to be invalid or unenforceable in whole or in part the
- 19.6 validity of the other provisions of the Agreement or these Terms and Conditions and the remainder of the provision in question will not be affected.
- 19.7 No failure or delay by Us or You in exercising any rights under the Agreement means that We or You have waived that right, and no waiver by Us or You of a breach of any provision of the Agreement means that We or You will waive any subsequent breach of the same or any other provision.

20. Law and Jurisdiction

- 20.1 These Terms and Conditions, the Contract, and the relationship between you and Us (whether contractual or otherwise) shall be governed by, and construed in accordance with the law of England & Wales.
- 20.2 As a consumer, you will benefit from any mandatory provisions of the law in your country of residence. Nothing in Sub-Clause 20.1 above takes away or reduces your rights as a consumer to rely on those provisions.
- 20.3 Any dispute, controversy, proceedings or claim between you and Us relating to these Terms and Conditions, the Contract, or the relationship between you and Us (whether contractual or otherwise) shall be subject to the jurisdiction of the courts of England, Wales, Scotland, or Northern Ireland, as determined by your residency.



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SCHEDULE 1

SERVICE AGREEMENT

THIS AGREEMENT is made the day of

BETWEEN:

- (1) Paintbrush Ltd. a company registered in UK under number 09488915. Whose registered office is at Flat 2, 9 Burdett Road, Richmond, TW9 2EE.
- (2) <<Name of Customer>> of <<insert Address>> ("the Customer")

BACKGROUND:

- (1) The Trader provides Interior and or Exterior decorating services to consumer clients and has reasonable skill, knowledge and expertise in that field.
- (2) The Customer wishes to engage the Trader to provide the services specified below ("the Interior and or Exterior Decorating Services").
- (3) The Trader agrees to provide the Interior and or Exterior Decorating Services to the Customer, subject to the attached Terms and Conditions and the terms of this Agreement.

IT IS AGREED as follows:

1. The Agreement

- 1.1 This Agreement incorporates the attached Terms and Conditions.
- 1.2 In this Agreement, words with initial capital letters have the same meaning as they have in the Terms and Conditions.
- 1.3 A legally binding contract between You and Us will be created when You and We sign this Agreement.
- 1.4 We confirm and You acknowledge that We have given or made available to You the following information (save for where such information is already apparent from the context of the transaction):
 - 1.4.1 The main characteristics of the Interior and or Exterior Decorating Services;
 - 1.4.2 Our identity and contact details;
 - 1.4.3 The total price payable for the Interior and or Exterior Decorating Services including taxes or, if the Price cannot be calculated in advance, the manner in which it will be calculated;



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- 1.4.4 The arrangements for payment, performance and the time by which (or within which) We undertake to perform the Interior and or Exterior Decorating Services;
 - 1.4.5 Our complaints handling policy;
 - 1.4.6 The duration of this Agreement, where applicable, or if this Agreement is of indeterminate duration or is to be extended automatically, the conditions for terminating it.
- 1.5 As required by the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013:
- 1.5.1 all of the information described in Clause 1.4; and
 - 1.5.2 any other information which We give to You about the Interior and or Exterior Decorating Services or about Us which You take into account when entering into this Agreement or when making any other decision about the Interior and or Exterior Decorating Services
- will be part of the terms of Our contract with You as a Consumer.

2. The Interior and or Exterior Decorating Services

- 2.1 We will:
- 2.1.1 begin to provide the Interior and or Exterior Decorating Services on the Start Date of <<insert date>>;
 - 2.1.2 aim to complete the Job by <<insert date>>;
 - 2.1.3 provide the Interior and or Exterior Decorating Services during the Agreed Times of <<insert times>> or such other times as You and We may agree in writing;
 - 2.1.4 provide the Interior and or Exterior Decorating Services at the Property located at <<insert address>>;
 - 2.1.5 perform the Interior and or Exterior Decorating Services in accordance with the specification referred to in Clause 2.2
- 2.2 The specification for the Interior and or Exterior Decorating Services is [as follows: <<insert full description of services to be provided>>] **OR** [attached].
- 2.3 The Products we will supply are [as follows: <<insert full description of products to be supplied>>] **OR** [listed in the attached specification].
- 2.4 You and We may agree in writing to vary the specification from time to time.

3. Fees and Payment

- 3.1 You will pay the sum of £<<insert sum>> for the Interior and or Exterior Decorating Services. This sum may be broken down as follows:
- 3.1.1 £<<insert sum>> for labour;
 - 3.1.2 £<<insert sum>> for Products.
- 3.2 <<Insert full details of other sums due (if any) as detailed in the Estimate>>.



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4. Waiver of Cooling Off Period

- 4.1 By signing this Agreement You request Us to commence provision of the Interior and or Exterior Decorating Services immediately and not to wait for the 14 day cooling off period referred to in Clause 12 of the Terms and Conditions to expire.
- 4.2 You acknowledge that if You exercise the right to cancel You will be liable to pay Us for the Interior and or Exterior Decorating Services provided up until the point at which You inform Us of Your wish to cancel, as set out in Clause 12 of the Terms and Conditions.
- 4.3 You acknowledge that You will lose the right to cancel if the Interior and or Exterior Decorating Services are fully performed within the 14 day cooling off period.

SIGNED for and on behalf of the Trader by:

Mr Jack Afonso Director of Paintbrush Ltd.

Authorised Signature

Date: _____

SIGNED by the Customer:

Signature

Date: _____



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SCHEDULE 2

MODEL CANCELLATION FORM

To: Paintbrush Ltd. Company number 09488915. Address FLAT 2, 9 BURDETT ROAD, RICHMOND, TW9 2EE. Email; paintbrushonline@outlook.com

I/We (delete as appropriate) hereby give notice that I/we (delete as appropriate) cancel my/our (delete as appropriate) contract for Interior and or Exterior decorating services dated << >>.

Name of consumer(s): << >>

Address of consumer(s): << >>

Signature of consumer(s): << >>

Date: